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## Newsletter of James White Library

January 1995

News series no 9

### EXTENDED HOURS TAKE EFFECT WINTER QUARTER

In spite of a tight budget, James White Library has started the New Year with expanded hours of service. Hours during term totalling 76.25 per week are now:

Sundays	10:00 am - 10:30 pm
Mondays to Thursdays	8:15 am - 10:30 pm
Fridays	8:15 am - 3:00 pm

An extra 5.25 hours per week comes with these changes:

- \* Sunday opening three hours earlier, at 10:00 am.
- \* Week-day opening 15 minutes earlier, at 8:15 am.
- \* Friday closing one hour later, at 3:00 pm.

Prior to this change, JWL hours were among the lowest in Seventh-day Adventist institutions of higher education in North America. With the extended times, JWL hours are exceeded by only three SDA institutions.

During the last ten years there have been repeated requests from both students and faculty for additional library hours. A library user survey, conducted during one week last spring, revealed a widespread demand for longer hours, especially on Sunday mornings and late evenings to midnight.

"We have now acted on the Sunday mornings request," said director Keith Clouten. "Late night service will be introduced as soon as funding permits."

Asked how the library could afford any extension of hours in a year of budget tightness, Clouten said there had to be some trade-offs in levels of service.

"Up to this time, virtually all service points were in operation whenever the library doors were open. That is a luxury we can no longer afford," he said. "Also, with last year's reorganization of the library, we have less service points requiring staffing than we had a year ago."

While the Circulation Desk will be staffed whenever the library is open, other service points will now operate with some hour restrictions, as follows:

#### Reference Desk:

Sundays	10:00 am - 10:00 pm
Mon - Thurs	9:00 am - 10:00 pm
Fridays	9:00 am - 3:00 pm

#### The Media Center:

Sundays	1:00 pm - 10:00 pm
Mon - Thurs	9:00 am - 10:00 pm
Fridays	9:00 am - 3:00 pm

#### Periodicals:

Sundays	10:00 am - 10:30 pm
Mon - Thurs	9:00 am - 10:30 pm
Fridays	9:00 am - 3:00 pm

#### Adventist Heritage Center:

Sundays	1:00 pm - 5:00 pm
Mon - Thurs	9:00 am - 9:00 pm
Fridays	9:00 am - 1:00 pm

### NEW POLICY ON LOAN OF BOUND PERIODICALS

The James White Library has recently revised

it loan rules for bound periodicals. The rules are the same now for bound periodicals from both the Seminary Library (on main level) and the Periodical Department (on lower level).

The rules are as follows:

1. All bound periodicals are available for 1 day loan. This applies to anyone with a valid ID card: from faculty on down to elementary students.
2. There is a 1 day grace period on these loans.
3. The overdue charge on bound periodicals is \$1 per day.

There are reasons for these changes that we hope will benefit all patrons of the library. Some of them are:

1. Because of their nature and their indexing services, periodicals tend to have reference value. James White Library has an enviable record of periodicals being on the shelf when needed by patrons, and there is a strong belief that we want to retain as much of that advantage as possible.
2. The most typical need is for a single article in one particular issue within a bound periodical volume. Such an article can usually be read overnight or within a day or so, and then the volume can be returned.
3. A bound volume typically contains an entire year's subscription, and loss of it may be significant and irreplaceable. Experience in other libraries demonstrates that longer loan of periodicals results in a higher likelihood of volumes being lost or misplaced.

If you have questions or comments about this area of our service at JWL, please contact the Patron Services desk at extension 3267.

## **ARC TRIPLES ITS SPACE**

Starting at the beginning of January (or a few days thereafter), the Architecture Resource Center began settling into its new home. Although the move did not occur over great distances--across a wall--the results have been quite impressive.

The ARC--22,000 titles and 71 periodicals--moved from its old location in the Architecture Building to what was previously known as the South Studio. The former occupants of the studio, second- and fifth-year students, moved accordingly to the old ARC location. The move resulted in a growth of an additional 2,300 square feet of space from the previous 1,250 square feet, a new employee workroom/storage space, two additional study tables, a new functional reference space and the ability to display all the bound periodicals in the ARC collection for the first time in over three years. The move has also given the ARC room for at least five years of projected growth.

The ARC hopes to continue developing its services, including the beginning of a joint program with area schools to introduce architecture into the minds and experiences of children through a story-time program.

All these numbers and acquisitions will hopefully go to one use: improved service for all patrons, whether those patrons are from the community, the Division of Architecture, or the university at large.

Everyone at the ARC would like to express our deepest and sincere thanks to the following people, without whom the move could never have been accomplished: Stan Bell, Arthur Coetzee, John Haggard, Tom Hoffman, John Hopkins, Scott McElrath, Martin Norheim, Wallace Oetmann, Jeane Robinson, Dick Scott, Dave Wilber, Ed Wines, Tony Adams, Brian Corkum, Steve Davis, Arvin Dela Cruz, Crister Dela Cruz, Sean Easter, Valarie Gordon, Ulrick Graham, Jessie Hibler, Rick Hoffer, Troy Homenchuk, Trevor Ingold CromwellIngram, Andy Jaeger, Dana Leach, Wan Chin Lo, Deb & Dave Lusk (and their truck), Jim Phillips, Jeff Pollnow, Laban Rogers, Leo Sarli, Victor Scalzo, Mike Scott, Phil Shoop, David Steele, Adrienne Tabo, Yvonne Terry, Steve Vanderwall, Jodi Wreggleworth, Chad Yaden, and, of course, Kathy Demsky!

Hours for the ARC will continue as before: 8:30 am - 9:30 pm Monday through Thursday, 8:30 am - 3:30 pm Friday, and 2:30 pm - 9:30 pm on Sundays.

## **LIBRARY OFFERS "SECOND MILE" HELP TO DOCTORAL STUDENTS**

*White Library Director's Office. Published in January, February, April, May, September, October, and November. Items for inclusion should reach the Director's Office by the first working day of the month of publication.*

Since January 4, James White Library has operated a special service for any AU doctoral student who wishes to use it. It provides access to the library for study or research at specified times when the building is closed to all other patrons. It is called the "Second Mile Service."

After the library locks its doors at 10:30 pm week nights, one library employee remains on duty in the building until midnight to provide security, limited circulation facilities, and telephone message service for doctoral students who have requested permission to use the facility during that time. Similar service is also provided early Sunday mornings (8:15 - 10:00 am), and Friday afternoons to 6:00 pm (or one hour before sunset - whichever is earlier.)

The Second Mile Service is provided especially for doctoral students of Andrews. University faculty members with special research needs may also request a permit, subject to the same regulations for use.

The new service replaces a long-standing arrangement by which library keys were issued to two or three doctoral students. According to library director, Keith Clouten, this procedure may have been acceptable when there were less doctoral candidates than there are now. Concerns about collection security and difficulties in administering the old policy fairly, dictated the change.

The Second Mile service may itself be a short-lived phenomenon, because James White Library is considering a further extension of regular library hours when budget permits.

## **MICROFICHE**

To make things easier to locate, all microfiche and microfiche readers have been moved to The Media Center.

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Contributors to this issue of UNCLASSIFIED are  
Keith Clouten, Kathy Demsky and Rebecca Twomley  
Editor: April Grabast

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