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## Newsletter of James White Library

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April 1994

New series, no.3

### LIBRARY TO CONDUCT USER SATISFACTION SURVEY

How do our users rate the services of James White Library? How often do they come to the library? Are there other services the library should offer?

During National Library Week, April 17-23, James White Library will conduct a customer satisfaction survey of its users. Several times during that week, incoming patrons will be invited to fill out a brief single-sheet survey which will take less than two minutes to complete. Completed forms can be posted in a marked box at the main circulation desk.

The JWL survey is being conducted as part of a nationwide survey of library users. The compiled results will be shared with the national office of the American Library Association, which will in turn compile national statistics.

### LIBRARIAN GIVEN FULL PROFESSOR RANK

Harvey Brenneise, head of JWL Reference Department, has been promoted to the rank of full professor. This was announced following the AU Board of Trustees meeting in February.

As a matter of interest, Harvey is the current President-Elect of ASDAL, the Association of SDA Librarians. This will be the first time that anyone has been elected to this office for a second time.

### CAREER PLANNING IS COMPUTER-ASSISTED

Whether a student is looking for information about specific colleges, particular programs, or sources of financial aid, computer programs are available at the library's Career Information Center to provide answers.

Ask about these programs at the JWL Reference desk:

- \* **College Explorer** - has information on more than 2,800 colleges, universities, technical institutes, junior colleges, seminaries, etc.
- \* **Graduate School Selector** - information about 800 accredited graduate institutions in the U.S. and nearly 1,300 graduate study programs.
- \* **Peterson's Financial Aid Service** - guides the student through the college financial process, including types of financial assistance available, and how to determine eligibility.

Cynthia Helms

### LIBRARY BOOK ENDOWMENT ANNOUNCED

The Harry E. Edwards Book Collection Endowment Fund has been established at Andrews University with a donation of \$24,000 from Mrs. Winifred Edwards of California. Dr. Edwards was a faculty member at EMC in the 1950's.

The Endowment Fund provides that the net income will be used for the purchase of books for James White Library. Half the annual expenditure will be for books in the field of secondary education teaching methods, the other half for reading materials at the secondary level. All books acquired from the Fund will bear an appropriately worded book-plate.

### JWL COLLECTION IS HIGHLIGHT



## AT CONFERENCE

For the seventh year in succession, the Architecture Resource Center has displayed its newest acquisitions in environmental architecture at the annual conference of EDRA, the Environmental Design Research Association.

The Association has 1500 members worldwide, and this year's spring conference in San Antonio, Texas, was attended by 400 members from 30 countries. One of the most popular and sought-out features of the annual conference has become the book display set up and staffed by Andrews University ARC director, Kathy Demsky, and her student assistants.

This year's EDRA book display featured more than 400 recent publications in environmental psychology as the topic relates to architecture and design. All 400 publications were received by the Architecture Resource Center during the past twelve months as donations from worldwide publishers who recognize the Andrews University collection as the world's largest and most comprehensive on environmental design.

As usual, Ms. Demsky and her display helpers met with a lot of enthusiasm and interest from conference attendees. "This display is the main reason I come to this conference every year" was a comment heard several times from visitors. A conference official said the annual EDRA exhibit had become established as an integral part of the conference. "It is not a fringe benefit," he added.

## SDA PERIODICAL INDEX PRESENTS NEEDS TO GC

The Seventh-day Adventist Periodical Index will operate with a bare-bones budget for the 1994-95 fiscal year. This emerged from the annual meeting of the *Index* board with convened at Andrews University February 19 and 20. The Index has been under a dark financial cloud since the General Conference withdrew subsidy in the fall of 1991.

At its meeting the board heard that the *Index* has been managed without an editorial assistant since Gina Boyd resigned in

December to take an appointment with her husband in the Marshall Islands. Editor Dan Drazen has been able to keep up with current indexing, but has no time to handle other functions such as marketing.

General Conference Treasurer, Don Gilbert, and World Education Director, Humberto Rasi, met with the board for a short time and were briefed on the critical importance of the *Index* to education and scholarship, as well as the financial difficulty that it faces. Elder Gilbert said he is prepared to take a proposal for *Index* funding to ADCOM in March, as a first step toward its re-instatement in the North American Division budget for 1995.

Meanwhile it appears that sufficient funds will be in hand for the *Index* to continue operation through 1994-95, though without the appointment of a replacement for Boyd. Until a decision is made regarding NAD subsidy the *Index* will be almost entirely dependent on annual support from NAD universities and colleges.

(From *ASDAL ACTION*, Winter 1994)

## LIBRARY ELECTRONIC NEWS

An integral part of JeWeL (James White Library electronic encounter) are two externally created databases: Expanded Academic Index and ATLA Religion Index. These are in addition to the library's own Book/Media Catalog ("card catalog"). Both are created by external entities and are tape-loaded into the local system using JeWeL's Innovative Interfaces Inc. software.

### Expanded Academic Index

EAI is created by Information Access Corporation in Foster City, CA, and is loaded weekly into JeWeL by the AU Computing Center operations staff. Weekly loading ensures that the index is timely, and is especially useful for locating recent articles in weekly magazines like *Time* as well as the daily *New York Times*. It largely replaces the venerable print *Readers' Guide to Periodical Literature* as well as earlier indexes from IAC-- *Magazine Index* (microfiche) and *Info-Trac* (CD-ROM). EAI indexing begins in 1988, and currently contains over 1.5 million records (which is 3 times larger than the library's *Book/Media Catalog*). Author abstracts are available for many of the newer citations.

Whereas *Readers' Guide* is a print index of about 300 popular magazines, EAI indexes over 1600 titles in the humanities, sciences and technology of general interest to academia. Of these, the library subscribes to somewhat over half (representing about 1/4 of the total

number of journals and magazines the library subscribes to). The library has also purchased software so that when a user retrieves a citation, it is linked to the serials holdings information in the Book/Media Catalog informing the user that the library subscribes to that title, and what the holdings are.

Searching is by the familiar JeWeL software, and includes subject headings, keywords, authors, article titles, and journal titles. In a typical mid-February week at AU, there were 4,345 user-keyed searches and 30,585 system-suggested searches. Almost 2.5 million records were retrieved, and 56,805 displays were invoked.

Along with the Book/Media Catalog, EAI is an excellent JeWeL resource to use when beginning a library search. It is available on the campus network as long as the correct login procedure is used. Because the license restricts its use to on-campus users, it is essential to use the correct login. If you have questions, please call the reference desk, ext. 3283.

#### ATLA Religion Index

The James White Library is a pioneer in making this database available to its public via a tape-load. In this experimental program, the database has been loaded into local systems at Harvard, Vanderbilt and Andrews universities (JeWeL being the only one of these using the Innovative Interfaces software).

ATLA Religion Index is produced by the American Theological Library Association of which James White Library is a member. At present, it includes only Religion Index: One (Periodicals), with plans to load Religion Index: Two, the book review index and other parts of this database as they become available from ATLA. The database presently includes indexing of over 500 journals, starting in 1949. The library subscribes to somewhat over half of these. It is planned that this database will be updated twice a year. Currently, ATLA Religion Index includes 270,197 records.

ATLA Religion Index includes all the features listed above under EAI except the link to the library's serial holdings. In the same week in February, there were 343 user-keyed searches and 2,475 system-suggested searches retrieving 70,199 records with 3,694 records displayed.

ATLA Religion Index is the premier, essential scholarly bibliographic tool in religious studies. As part of plans for the "virtual Seventh-day Adventist library" of the future, the library hopes this research tool can be made available not only to this campus, but to the church educational and even administrative world in North America and abroad through the Internet. Of course, this will depend on negotiating an acceptable contract with the American Theological Library Association.

The library has other plans for additional locally-mounted databases in the future. The most pressing one is placing the Seventh-day Adventist Periodical Index, which is produced at the James White Library, into JeWeL. That exciting project is just now going into high

gear. Watch for further details in a future column.

Harvey Brenneise

## MOST CURRENT PERIODICALS ARE NOW IN JeWeL

At the end of March the Periodicals Department reported that virtually all of the library's current titles have records in the JeWeL system. This means that anyone can look on JeWeL to identify the most recent issue of a periodical that has been checked-in. When you have a periodical title record on the screen, look at the box where the most recent issue is highlighted. For more information on other recently received issues, press "1" to look at the check-in screen. (Typing "D" returns you to the previous screen.)

For some titles at the beginning of the alphabet -- and for all seminary periodicals -- JeWeL will also show you the complete library holdings. The task of recording holdings in JeWeL for all of the library's periodicals is time-consuming, but once completed will allow us to discard the Rolodex.

Sallie Alger

## HOW TO INTERPRET ORDER RECORDS ON JeWeL

At any particular time, the JeWeL system includes records of thousands of items which are not yet cataloged and available on the shelves. Many of these are items on their way through the library's processing system. Watch for these status messages:

- \* **Under Consideration** - The item has been approved for purchase but is awaiting funds as dictated by the budget.
- \* **Ordered** - An order has been placed for this item.
- \* **Being Processed** - The item has been received and is waiting to be cataloged.
- \* **Cancelled** - The supplier is unable to fill the order.

Once an item has been fully processed, it will appear on the screen with location, call number and loan status.

Bernard Helms

**UNCLASSIFIED AVAILABLE  
ELECTRONICALLY**

If you are interested in receiving future issues of *Unclassified* through e-mail, please use the tear-off section at the end of this newsletter and send to the Library Director's office, or send your e-mail request to April Grabast (grabast@andrews.edu).

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Please E-mail me future editions of *Unclassified*. My address is as follows:

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Please send to:      April Grabast  
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                                 1400